



# TCA | Healthcare

Software to empower business growth

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PUSHING  
BOUNDARIES  
TO EMPOWER  
GROWTH.

# Who is TCA?

We are a Latin-American software company. Since our foundation in 1982, we have been focused on being a strategic technology partner to our clients in the Retail, Healthcare, and Hospitality industries, empowering them to take control of their businesses and to achieve desired growth through our products and services.

We build industry-specific, end-to-end business software along with services that are developed and deployed based on deep technological and business specialization to meet operational and financial needs.



# TCA AT A GLANCE

# +20,000

Successful technology projects

**18** Countries  
around  
the world

**+1,000**

Industry defining customers

# +1,000,000

Software application users

# +250 products

**TCA**

# PUSHING BOUNDARIES TO EMPOWER GROWTH.

## Our mission

To empower companies in the hospitality, retail, and healthcare industries through vertical software applications and services to gain control of their business and achieve a sustainable growth.

## Our vision

To become the largest and most reliable software company in Latin America, by providing innovative applications and services that help our customers build industry-defining companies.

## Our values

Innovation

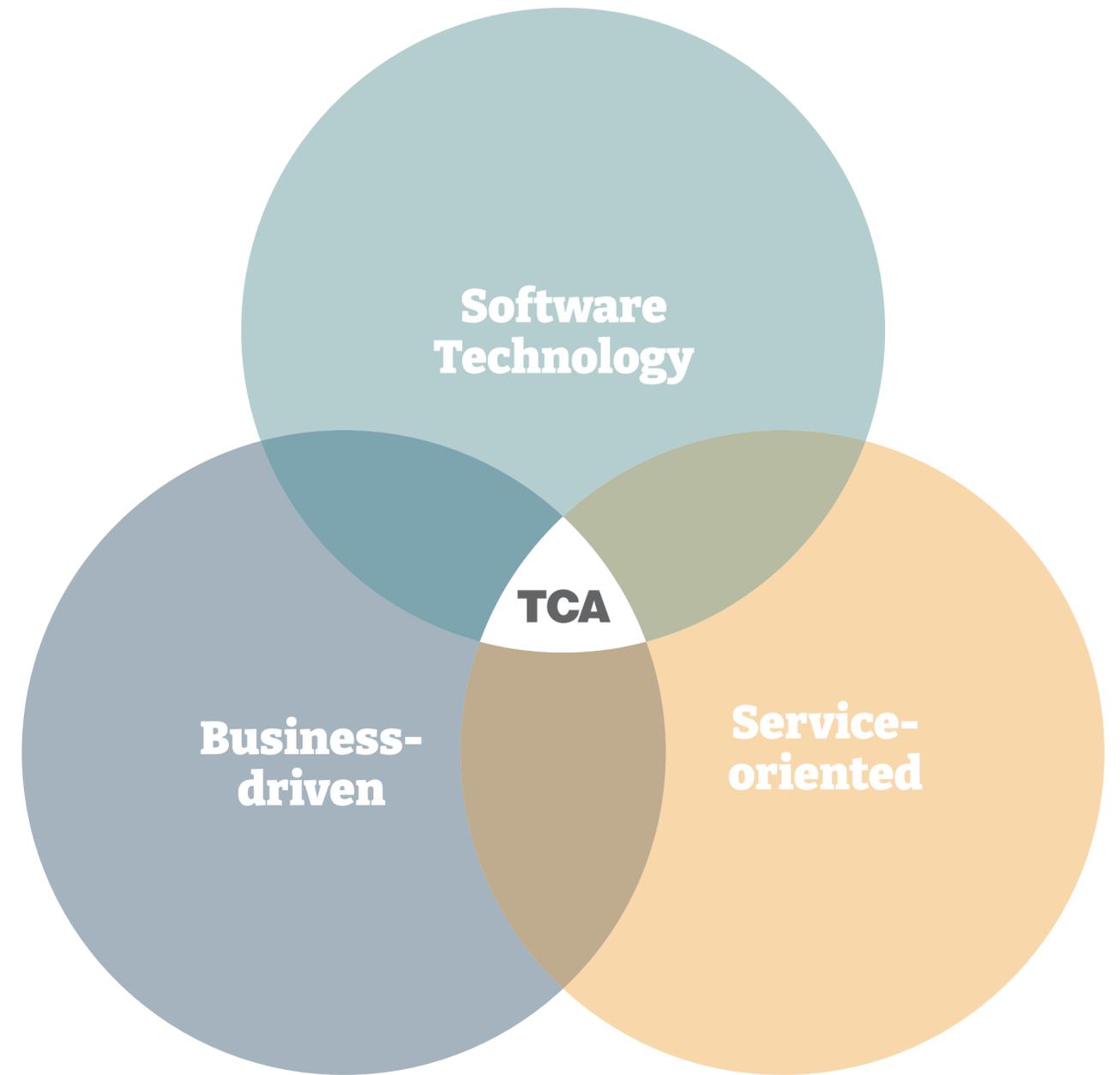
Collaboration

Service

Commitment

PUSHING BOUNDARIES TO EMPOWER GROWTH.

# ¿WHY TCA?



Business-driven

# Deep Healthcare Specialization

Accumulated knowledge and experience have led us to constantly innovate and expand our software applications and functionalities. We stand beside the best players in the Healthcare industry to support their process of business growth.

PUSHING BOUNDARIES TO EMPOWER GROWTH

# TCA Healthcare Software Technology

Our technological DNA allows us to push boundaries, by adapting and creating innovative software applications and services to be at the forefront of the Healthcare industry.

# TCA Healthcare:

We believe that patient safety should be the main priority of any healthcare organization. At TCA Healthcare, we focus on building highly efficient and effective hospitals and clinics through a complete family of innovative and easy-to-use specialized software applications and services.

We help healthcare organizations in their digital transformation journey, enabling directors and managers to understand the cost of delivering high-quality

care, and empowering them to turn whatever administrative, clinical, or financial needs that could be present within healthcare ecosystems into action. Most importantly, we contribute to reducing errors in care by increasing the quality, speed, and value of services while promoting a strong connection and involvement of the patient.

## Mainly focused on:

- Private hospital and clinics
- Public hospitals



TCA

## TCA Healthcare at a glance

# +5000 Hospital beds

+30,000 Users | +250k Surgeries managed per year

+1.5 million Monthly medical consultations

## More than 2,000

Successful implementation projects active

Better patients and healthcare professionals experience, low costs and higher productivity for healthcare ecosystems, with more satisfactory clinical results.



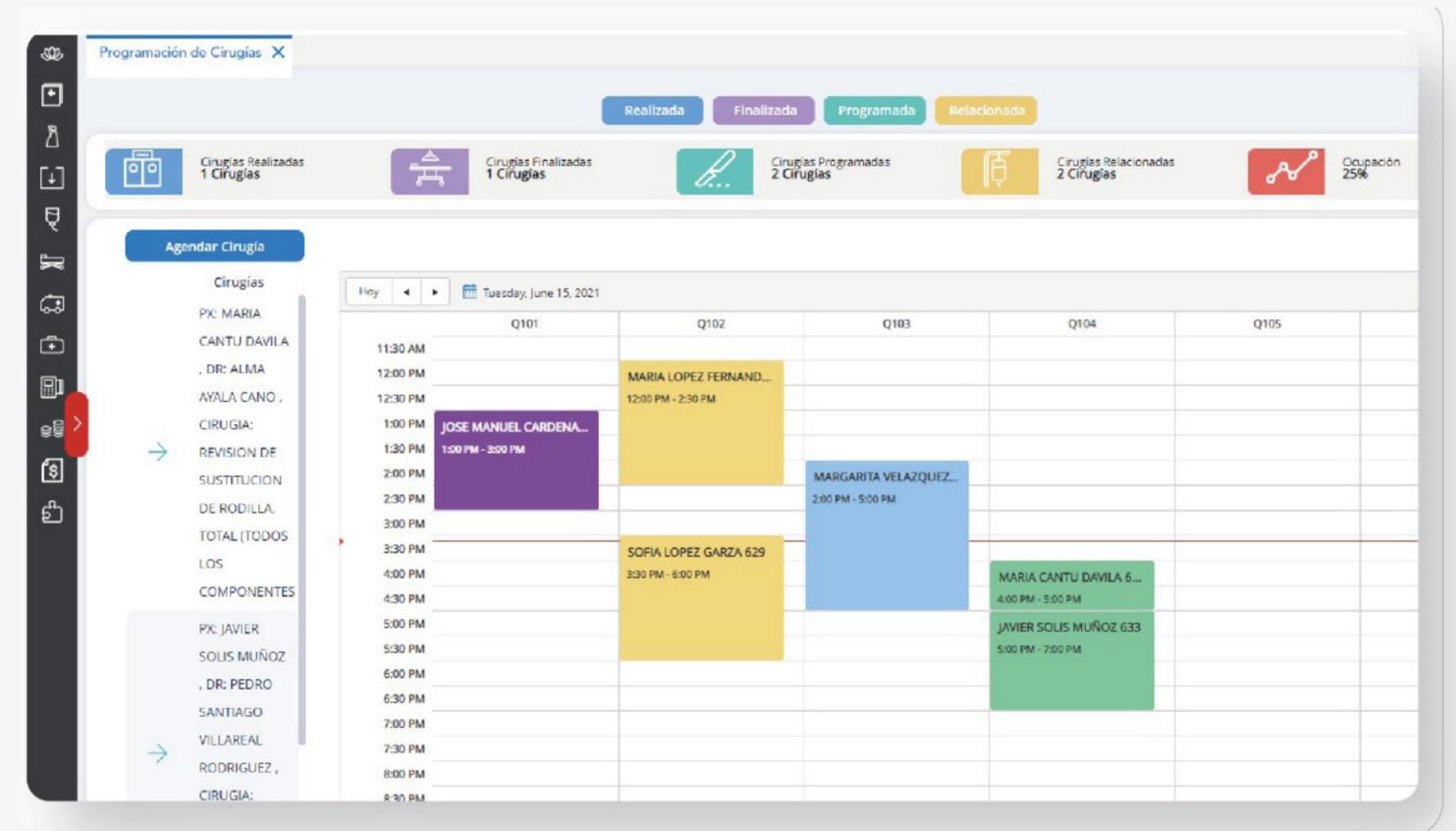
## TCA Healthcare product family:

# TCA Assist®

Patient-centric, business-driven technology with 12 Suites and +50 Cloud or on-premises software applications.

TCA Assist® is a software family that covers all steps in the patient care cycle; from emergency care to hospital admission and discharge, including the patient management throughout the process. It provides comprehensive solutions that solve the different administrative, clinical, and financial needs that may arise in a complex health ecosystem.

The offer from TCA Assist® ranges from the patient to large networks of public and private healthcare providers to ensure safe, quality patient care and to build efficient and effective healthcare ecosystems with better financial outcomes.



# Key features:

Healthcare specialized, end-to-end software applications

Flexible

High availability on cloud or on premises

Available in any device

Appealing and easy to use interfaces

Reliable data flows

Highly configurable

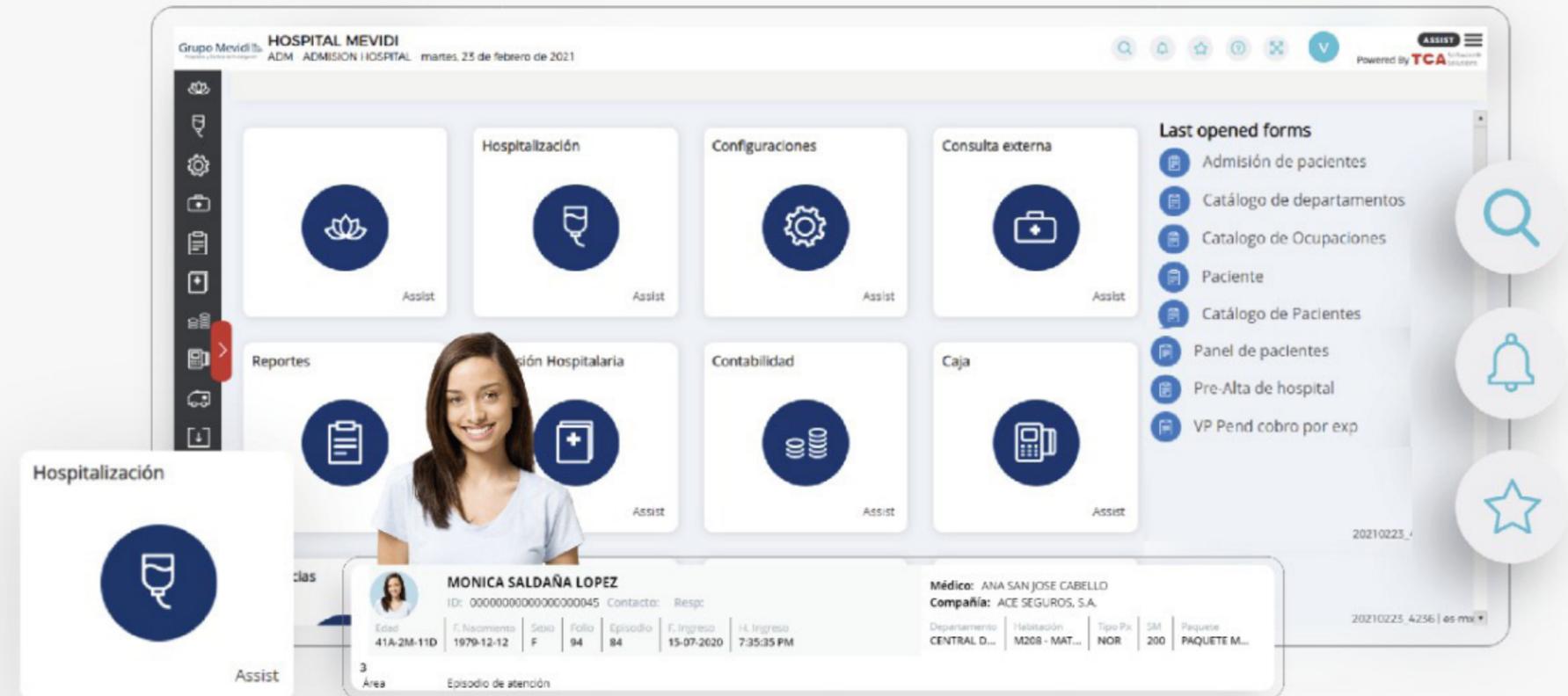
Seamless integrations with existing technologies

Secure and stable technology

Scalable

Global vision with a local focus

Accessible and appealing offer



# TCA Assist<sup>®</sup> focuses on developing efficient and effective healthcare ecosystems by:



## **Improving clinical effectiveness, and medical staff and patient satisfaction**

- Enhancing a better clinical quality of care
- Improving patient safety and reducing medical errors
- Increasing clinical performance
- Improving customer satisfaction, acquisition, and retention

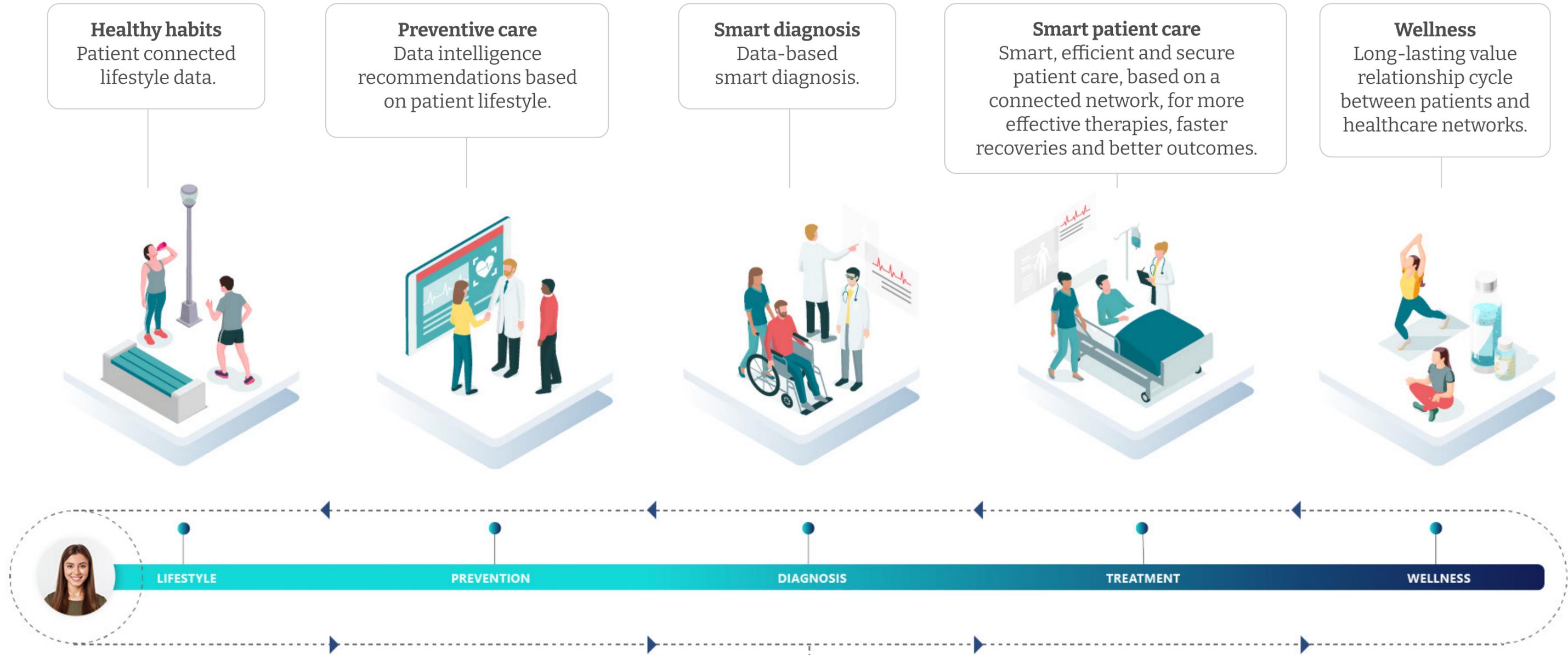
## **Boosting operational effectiveness**

- Reducing costs and increasing operational efficiency
- Increasing operating speed and adaptability

## **Increasing financial and administrative performance**

- Increasing revenue and ROI for healthcare providers
- Optimizing supply chain and human capital management
- Reducing fraud and abuse

**TCA Assist®:** Efficiently enables healthcare networks through a set of specialized software applications that empower each phase of the patient experience.





**Hospitals/Clinics**

- Operations
- Hospital Information System
- Electronic Health Record
- Nursing Information System
- Physician Information System
- Laboratory Information System
- Pharmacy Information System
- Document Management
- Exception Management
- Housekeeping



**Financials & Administration**

- Financial Information System
- Corporate Financial Information System
- Payroll
- Purchasing
- Inventory Management
- Warehouse Management System
- Supplier Management
- Asset Management System
- Financials Analytics



**Physicians**

- Medical Practice Management
- Electronic Health Record
- Appointment Booking
- e-Prescribing
- Labs & Imaging
- Patient Portal
- Doctors Mobile



**Device Connectivity**

- Payment Gateway
- Call Accounting
- PBX Connection
- LIS/RIS/PACS Connection
- HIS Connection
- Financials Connection
- Employee Access Control
- TV System
- Electronic Invoice
- Electronic Invoice Portal
- ID Reader



**Nurses**

- Nursing Information System
- Electronic Health Record
- Nurse Mobile



**Restaurants & Stores**

- POS Restaurants
- POS Stores
- POS Mobile



**Analytic Solutions**

- Analytic Services
- Financials Analytics
- Patient Care Analytics



**Patient Engagement**

- Patient Portal
- Patient Online Services
- Telemedicine



**Pharmacy**

- Clinical Pharmacy
- Retail Pharmacy



**Customer Relationship Management**

- Management
- Contact/Call Center



**Corporate Tools Suite**

- Reporting Services
- Interfaces Central Management
- IoT Management
- Corporate Central Bus



**Interoperability**

- Health Information Exchange

Service-oriented

# Services

We generate long-lasting relationships with our clients, by becoming strategic technology partners.

# Extract the full potential of our technology

We are committed and obsessed with generating successful and high-quality technology projects to help our clients materialize their strategic business vision.

Our services are managed by people with deep industry, business, and technology expertise

so that our customers can get the most out of the software applications, optimize the value of their investment, and maximize their performance.



## Installation & training

Project and software are uniquely configured to specific customers' needs through a distance, on-site, or hybrid implementation process.

## Application Support & Maintenance

Helpdesk support to help our customers to have an uninterrupted operation through our software products. 24/7 multi-lingual service with technicians that understand the in-depths of the business operation.

## Account Managing & Consulting

Consultants with deep knowledge in products and industry business are assigned to each account to help customers improve and maximize productivity and exploit the full potential of TCA solutions.

## Cloud Support

Cloud managed services that include: resources management, monitoring, information security, backups, and infrastructure restore management.





# TCA Healthcare : Some of our clients





Specialized Software technology that enables better patient outcomes and builds efficient and effective health-care ecosystems.

With TCA, you get a strategic technology partner that is committed all the way to help you perform at your best, while offering extraordinary patient care.

Our purpose is to make healthcare more accessible and with high standard services for everyone, at the same time that we promote the profitability and efficiency of health ecosystems, allowing patients, doctors, nurses, hospitals, laboratories, pharmacies and health centers to coexist and work in an integrated manner to improve our quality of life.

**ventas@tca-ss.com / +52 (81) 8288-1130 / www.tca-ss.com**

