



TCA Software Solutions

Innsist[®]
Point of Sale
for Restaurants & Bars

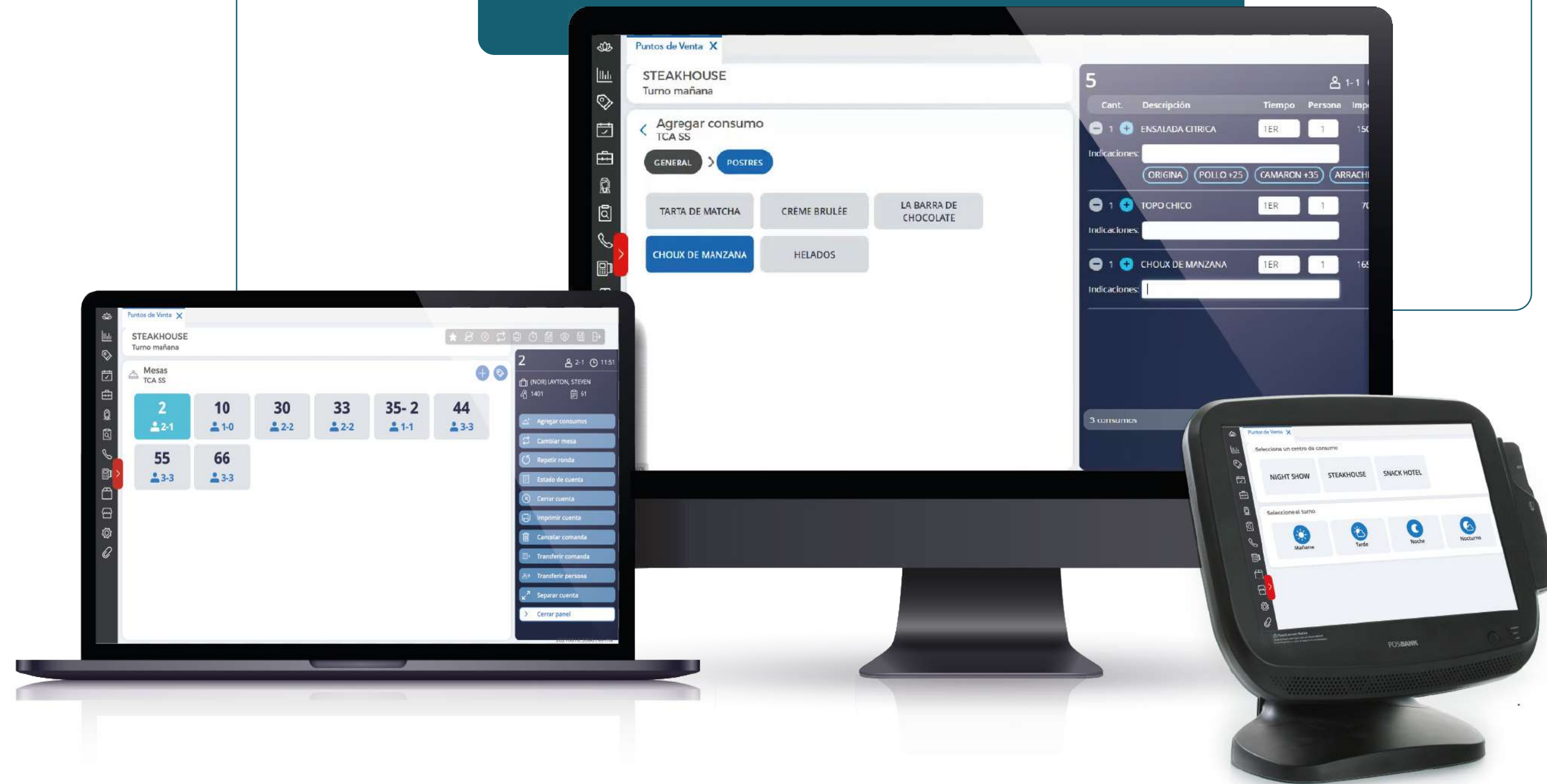
Hospitality
Software to empower business growth

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PUSHING
BOUNDARIES
TO EMPOWER
GROWTH.

Innsist® Point of Sale for Restaurants & Bars

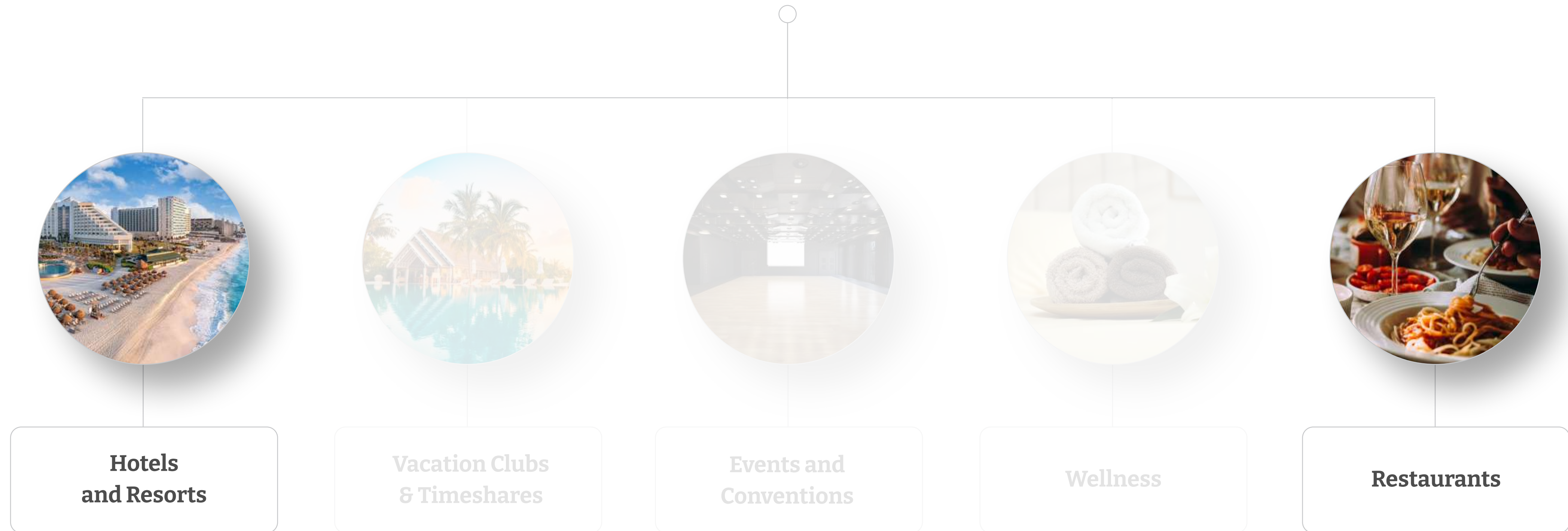


Innsist Point of Sale (POS) is the proper software solution for hotel and non-hotel Restaurants & Bars addressing all the front and back of the house operational needs including menu and items management, room service, table service operation, shift control management, guest checks handling, discounts and coupons, contactless operation, room charge posting, hostess integration, recipes management, and more.

Modules included:

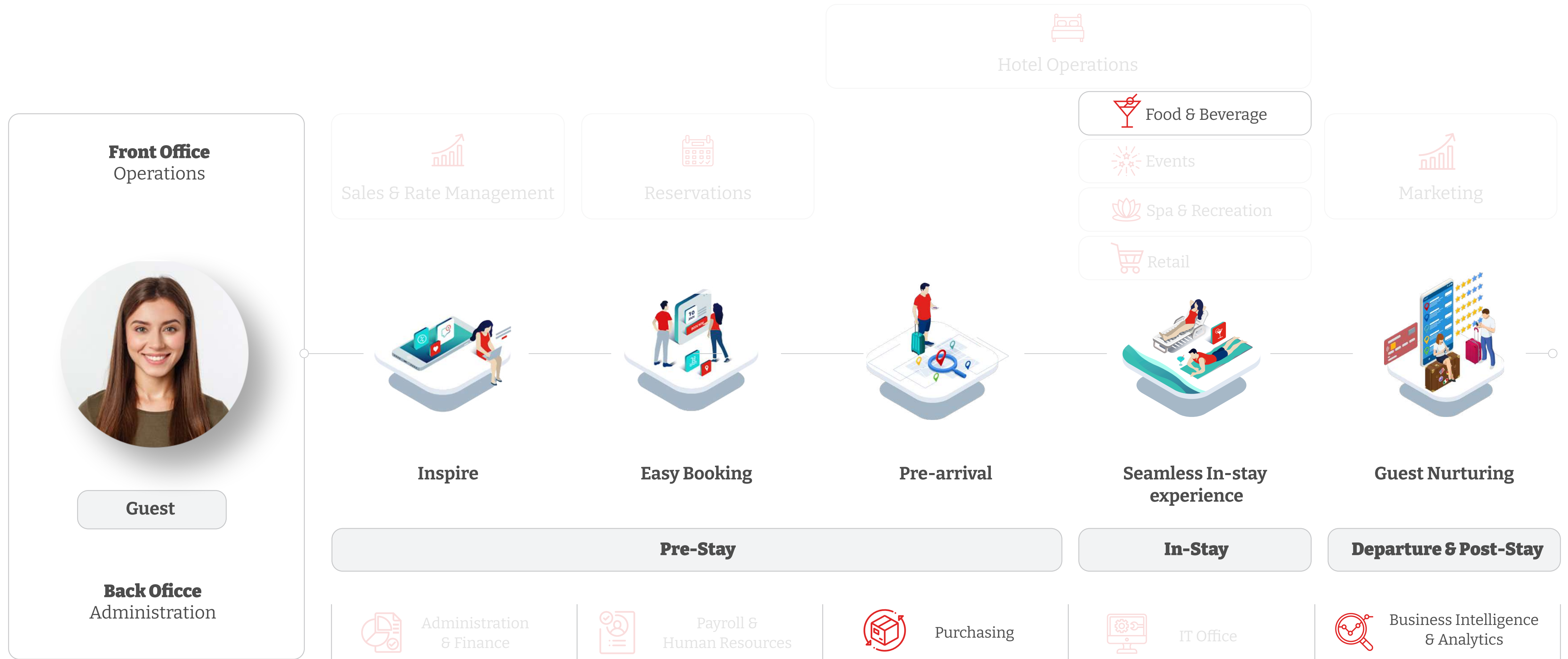
- Waiters station
- Items management
- Audit

Innsist POS has a deep industry expertise that empowers business growth.



Streamline processes between diners, waiters and kitchen, and improve your restaurant's productivity, while enhancing the guest experience to increase your sales opportunities.

Innsist POS enables more efficient operational and administrative management, as well as driving better dining experiences for customers and guests.



With Innsist POS you can better manage and improve control in your Restaurants while facing the great challenges of the sector.

Having an isolated POS

A Restaurant that is inadequately integrated with its back of the house operation and the hotel's own front desk could cause a lack of control and service availability.

The solution

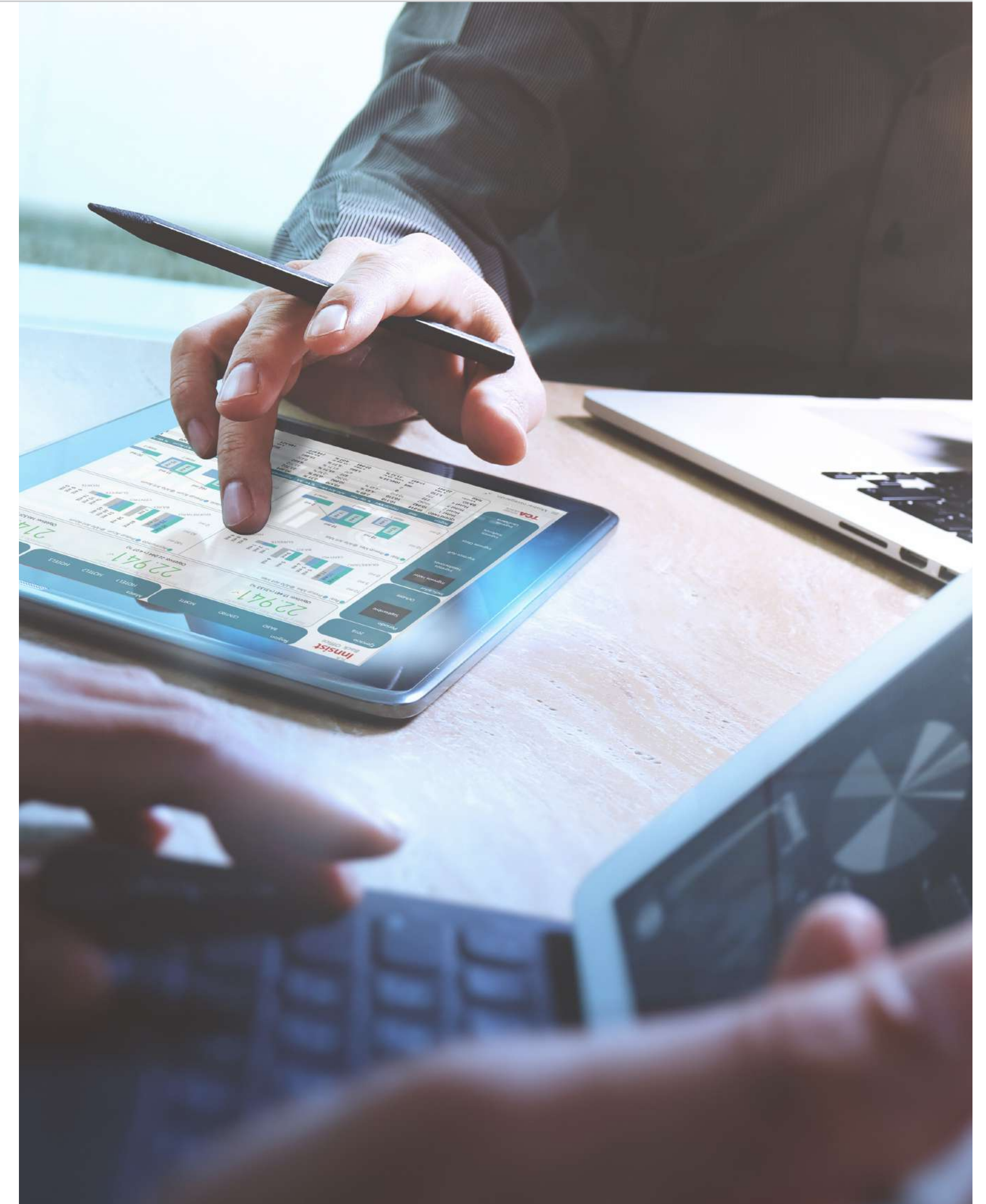
Innsist POS is naturally integrated with Innsist Inventory & Purchasing, and Innsist PMS, and is also well integrated with third party solutions used in the market.

Lack of control leading to loss of revenue.

Many restaurant and bar businesses have problems with revenue and inventory loss, and are unaware of this until a mature and experienced POS is implemented.

The solution

Innsist POS is an experienced system that has a high level of maturity and this gives restaurant and bar businesses the advantage of gaining control of: food and beverage preparation, items sold, cash management, and revenue through specific audit processes.





Sensitive data security

Payment and sensitive data of diners and guests is crucial in any type of F&B business, the threat of mishandling this information is increasing every day.

The solution

Innsist POS is a PCI certified system that ensures safe operation through secure communication and storage of sensitive data.

Unable to offer a high-level of service

While many restaurants have a responsibility to deliver a high level of service quality, this is not possible if they are not using the right software platform.

The solution

With Innsist POS the restaurant can increase the level of service by offering additional benefits by being cashless, paperless, contactless, and turning traditional waiter service into mobile service where diners can be located anywhere within the hotel property.

Key functionalities

Innsist POS offers the innovative technology needed to efficiently manage the points of sale of hotels, restaurants, bars, banquet services, room services, pool bars, among others.

Waiters station

- Service
- Start of Shift
- Guest Checks
- Discounts and Promotions
- Check Payments

The screenshot shows the 'Point of Sale' interface. At the top, it displays 'Thursday, December 8, 2022' and 'PMS INNSIST Powered by TCA'. Below the header, there are two main sections:

- Revenue Centers:** A grid of buttons for selecting a revenue center. The buttons are: LAVANDERIA, TIKY PARTY, NIGHT SHOW, CAVA LA BODEGU, VINOS, COPEO Y, OTR ALI Y BEB, ROOM SERVICE, MARCO POLO, PANCHOS, STEAKHOUSE, and SNACK HOTEL.
- Shift:** A section for selecting a shift. It contains five buttons with icons: Morning (sun), Afternoon (sun and cloud), Night (moon), Nocturnal (moon and cloud), and Next Day (sun and moon).

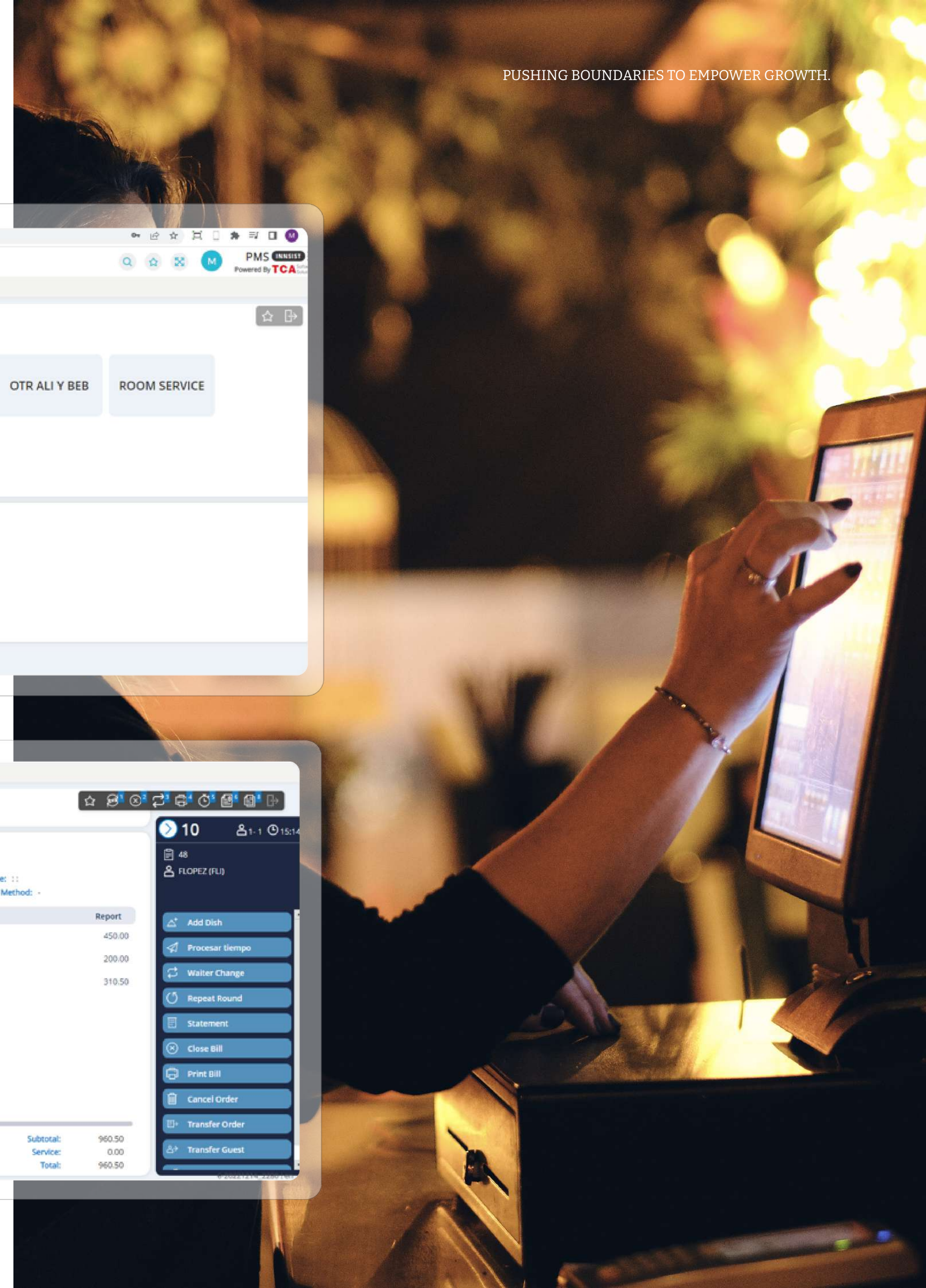
The screenshot shows a 'Bill Preview' screen for 'TIKY PARTY' on a 'Morning shift'. The POS manager is 'MARCO JULIO'. The bill includes the following items:

Qty.	Description	Person	Turn	Report
1,00	COMP. CENA DE GALA	1		450.00
1,00	COMP. CENA DE GALA	1		200.00
1,00	TIKI PARY BEB	1		310.50

Summary information at the bottom right:

- Subtotal: 960.50
- Service: 0.00
- Total: 960.50

Additional details on the right side of the screen include 'Pax Food: 1', 'Pax Beverage: 1', 'Seller 1:', 'Seller 2:', 'Print Time: ::', and 'Payment Method: -'. A vertical menu on the right contains buttons for: Add Dish, Procesar tiempo, Waiter Change, Repeat Round, Statement, Close Bill, Print Bill, Cancel Order, Transfer Order, and Transfer Guest.



Items management

- Adding Menu Items
- Splitting off Items
- Conversational Ordering
- Combo Meals and Groups
- Creating Combo Meals
- Declaring Waste
- Correcting Waste Checks
- Menu Item Waste Reports
- Menu Item Refills
- Repeatable and Non-Repeatable Menu Items

Code	Descripción	Tipo	Unidad Venta	Clasificación
12MSOF	UP12MSOF OTROS ENTRETENIMIENTOS	FOOD		
ADBG	ADOBE GUADALUPE GABRIEL 750ML MEXICO	BEVERAGE		
ADGBC	COMPL ADOBE GUADALUPE GABRIEL 750ML MEX	OTHER		
AF#03	DISE O TROPICAL CODIGO AF 03	BEVERAGE		
AF07	DISE O TROPICAL AF 07	BEVERAGE		
AF09	DISE O TROPICAL AF 09	FOOD		
AF100	DISE O5 TROPICAL AF 100	BEVERAGE		
AF101	DISE O DE ROSAS ROJAS AF101	BEVERAGE		
AF12	DISE O TROPICAL AF12	BEVERAGE		
AF17	DISE O TROPICAL AF17	OTHER		
AF18	DISE O TROPICAL AF18	BEVERAGE		
AF25	DISE O TROPICAL AF25	BEVERAGE		

Total: 667

Presupuesto de A&B

Año: 2021 Centro de consumo: 19 Turno: 1 Turno Edificio: TODOS LOS TIPOS DE HABITACIÓ

Mes	Alimentos	Bebidas	#Alimentos	#Bebidas
ENERO	108,000.00	80,000.00	1500	800
FEBRERO	100,000.00	70,000.00	1000	700
MARZO	107,000.00	85,000.00	1000	700
ABRIL	110,000.00	90,000.00	1000	800
MAYO	109,000.00	90,000.00	1000	800
JUNIO	115,000.00	100,000.00	1500	1200
JULIO	120,000.00	105,000.00	1500	1200
AGOSTO	107,000.00	90,000.00	1000	800
SEPTIEMBRE	105,000.00	90,000.00	1000	800
OCTUBRE	106,000.00	95,000.00	1000	800
NOVIEMBRE	110,000.00	100,000.00	1000	800
DICIEMBRE	120,000.00	100,000.00	1000	800

Audit

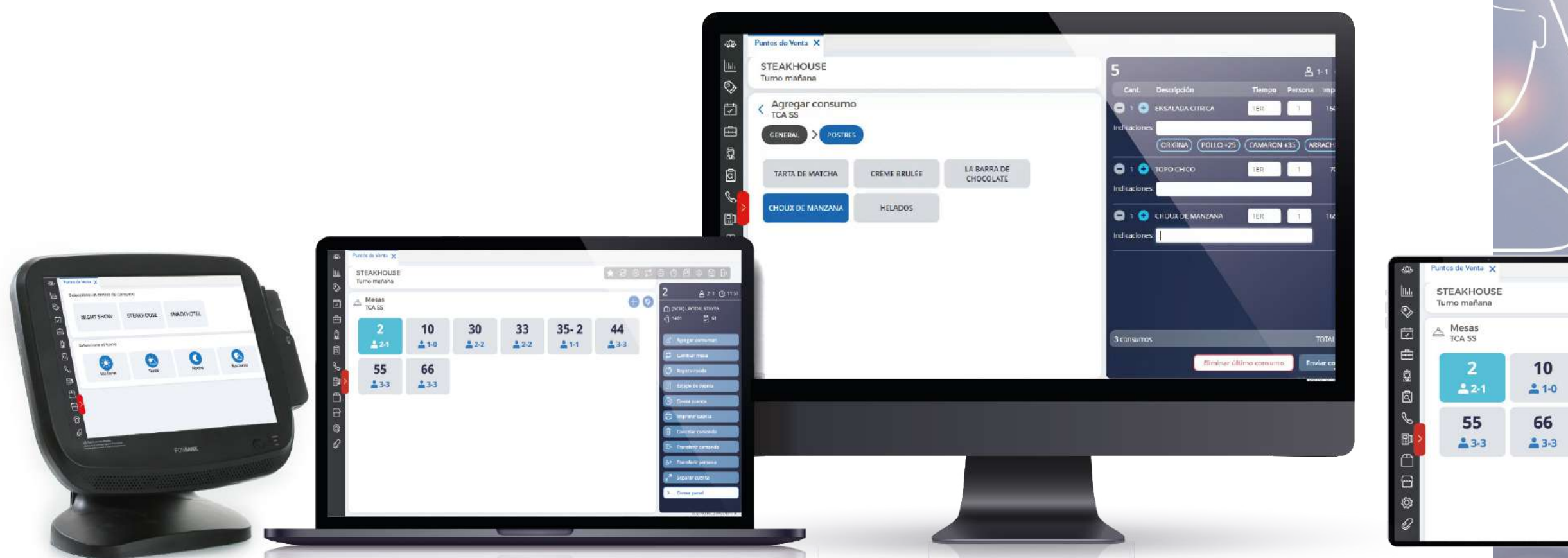
- Spot Check
- Commissions
- Cancellations
- Commands Logs
- Revenue center detailed sales review
- Commands transfers review
- Promotions review

Our technological DNA allows us to create innovative software applications that are at the forefront of the hospitality industry.

Innsist POS technology offers:

Browser technology that runs on PC and tablet with a responsive and elastic mode to provide the best UX experience.

The Delivery model: On-cloud, on-premises, or hybrid.



18 countries in America

Innsist POS adapts to the administrative environment and Tax compliance of any country and region in America.

Countries in use:

The Caribbean:

Curaçao, Dominican Republic, Jamaica, Santa Lucia, San Martin.

Central America:

Costa Rica, El Salvador, Guatemala, Honduras, Nicaragua, Panama.

South America:

Argentina, Chile, Colombia, Paraguay.

North America:

United States, Puerto Rico.



Take your business to the next level with TCA Innsist specialized software applications portfolio.

TCA Hospitality Software Applications

Front Office

Hotel Suite

- Property Management System
- Front desk Mobile App
- Hotel Services Mobile App
- Web Check In
- Reservations Mobile App
- My Stay Mobile App
- In-Room TV App
- Guest History
- Central Web Services Bus
- Hotel Web Services Bus
- Electronic Billing Portal
- Vacation Club & Timeshare Management

Revenue Centers Suite

- Event & Group Management
- **POS Restaurants**
- POS Waiter Mobile App
- POS Hostess
- Restaurant QR-Code Menu
- Restaurant Booking
- Kitchen Display (Upcoming release)
- POS Giftshop
- POS Spa Salon
- Spa Management
- Spa Concierge Mobile App

Back Office

Administration & Finance Suite

- Financials
- Purchasing
- Supplier Portal
- Payroll
- Fixed Assets (Upcoming release)

Reports & Analytics

Analytics

Financials & Purchasing

- Financials
- Purchasing

Hotel operations

- Rooms Operation
- Food & Beverage
- Spa
- Giftshop Retail
- Guests

- Demand Forecasting

Reports & Monitoring Suite

- Reporting Services
- Interfaces Monitor

3rd-party Interfaces

Main Operation

- Call Accounting Interface
- Keyless System Interface
- Internet Interface
- Payment Gateways Interface
- TV System Interface
- PBX Interface
- ID Reader Interface
- Minibar System Interface
- Check In/Out Kiosk Interface

Tax certification providers

- Electronic Billing Interfaces
- Electronic Billing Portal Interface

Distribution

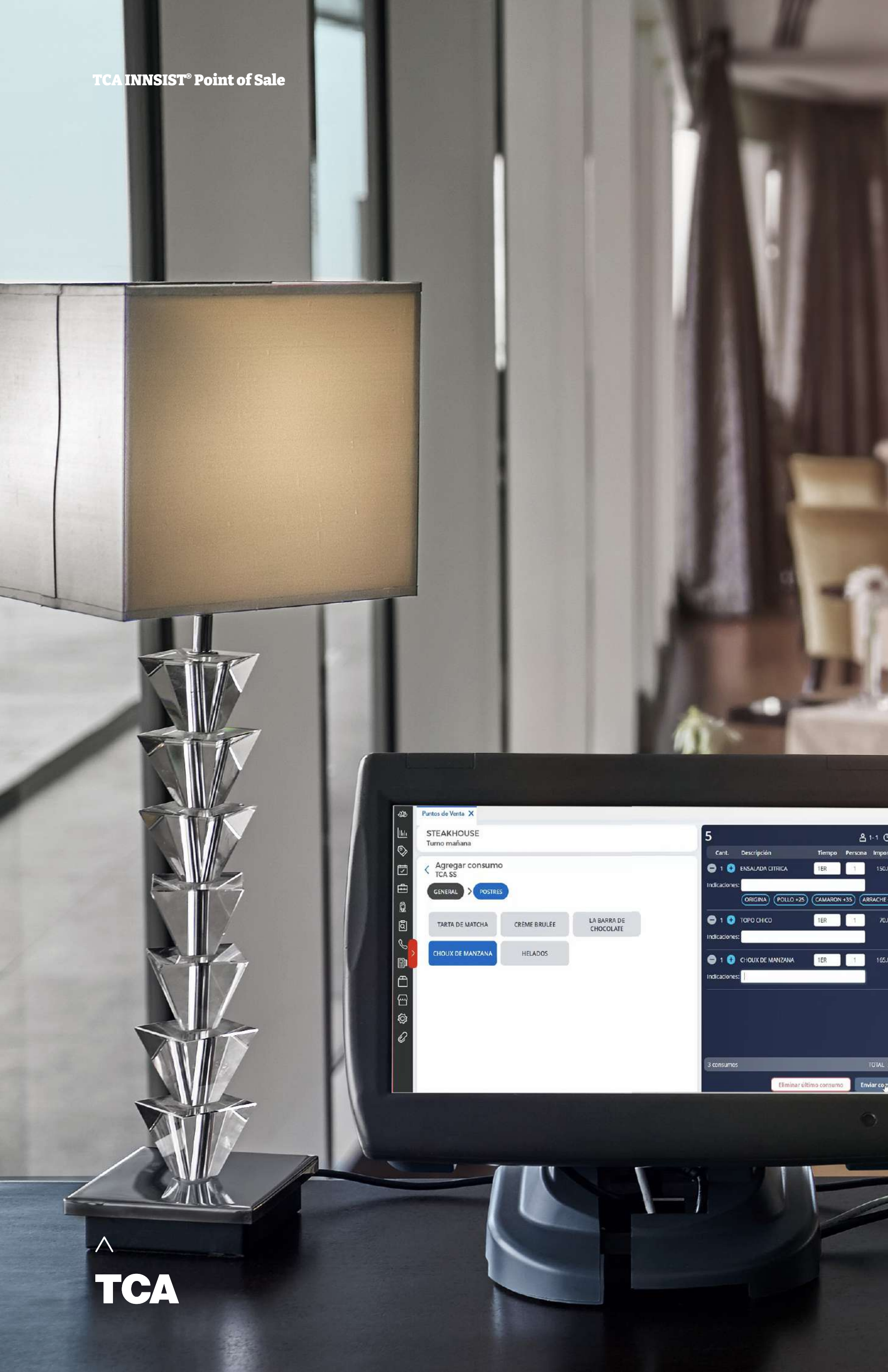
- Hotel Booking Engine Interface
- GDS/OTA/CRS's Interface
- Revenue Management Systems Interface
- Channel Management Systems Interface
- Timeshare Interface

CRM

- Loyalty Systems Interface
- CRM Interface
- Survey System Interface

Other 3rd-party Vendors

- PMS Interface
- POS Interface
- SPA Interface
- Back Office Interface
- Employee Access Control Interface
- Guest Mobile App Interface



Innsist® Point of Sale for restaurants & Bars

Innsist® related products

- Hostess
- Mobile Waiter app
- e-Menu
- Kitchen Display
- Purchasing and Inventory
- PMS
- Financials
- Food & Beverage Analytics

Third-party Interfaces

- PMS
- Purchasing and Inventory solutions
- Tax certification providers

Service-oriented

Services

We generate long-lasting relationships with our clients, by becoming strategic technology partners.

Extract the full potential of our technology

We are committed and obsessed with generating successful and high-quality technology projects to help our clients materialize their strategic business vision.

Our services are managed by people with deep industry, business, and technology

expertise so that our customers can get the most out of the software applications, optimize the value of their investment, and maximize their performance.



Installation & training

Project and software are uniquely configured to specific customers' needs through a distance, on-site, or hybrid implementation process.

Application Support & Maintenance

Helpdesk support to help our customers to have an uninterrupted operation through our software products. 24/7 multilingual service with technicians that understand the in-depths of the business operation.

Account Managing & Consulting

Consultants with deep knowledge in products and industry business are assigned to each account to help customers improve and maximize productivity by taking advantage of the full potential of TCA solutions.

Cloud Support

Cloud managed services that include: resources management, monitoring, information security, back-ups, and infrastructure restore management.



We have gained the trust of the greatest players in Hospitality industry, by helping them solve their business challenges through technology, and increasing their possibility of building industry-defining companies.

TCA Hospitality: Some of our hotel group clients



TCA Hospitality: Some of our hotel group clients



TCA Hospitality: Some of our hotel group clients



TCA Hospitality: Some of our independent hotel clients



THE RITZ-CARLTON



PAPAYA PLAYA PROJECT



Barceló
México Reforma





To stand out in the hospitality business, hoteliers need to push boundaries to be at the forefront of the ever-evolving guest expectations.

At TCA Hospitality, we are committed to delivering innovative, accessible, specialized software applications and services that enable better guest experiences and more efficient and profitable businesses.

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