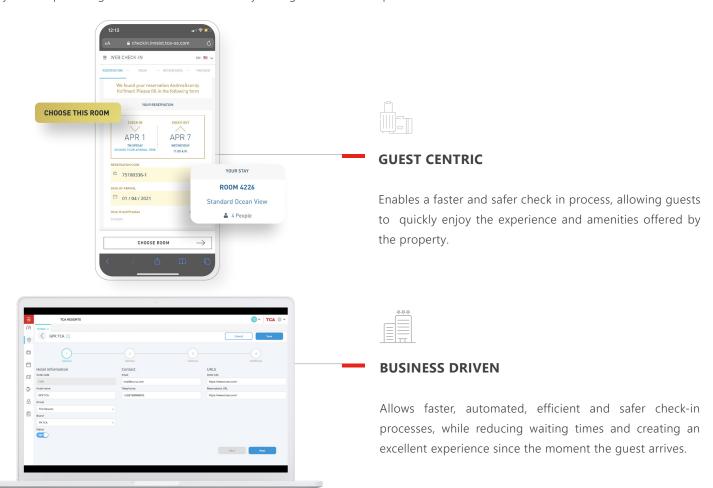


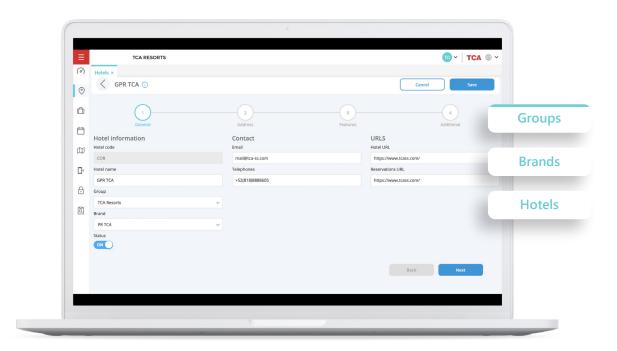
A SMART WEB CHECK-IN SOLUTION

TCA Innsist® Web Check-In enables a remote and simple pre-registration channel for guests, by integrating directly with the PMS system to provide greater control and efficiency during the Front Desk processes.



1

CHECK-IN CONTROL AND CONFIGURATION HUB





GUEST CENTRIC

Allows the guest to easily find and view information about the hotel and reservation they made.



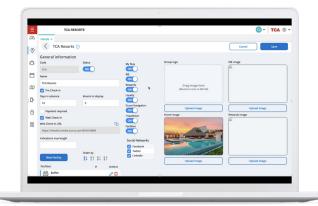
BUSINESS DRIVEN

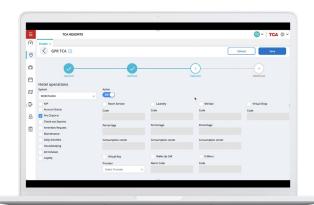
Creates an exclusive and direct pre-registration link (URL), easy to use and operate from different depth levels such as groups, brands or hotels, enabling better control and efficient management of each check in.

FEATURES

Customized URL (by Group, Brand and Hotel)

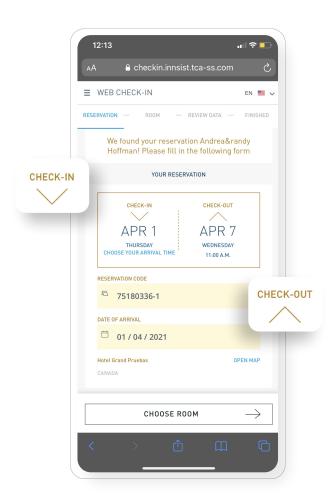
Activate and desactivate URL (by Group, Brand and Hotel)







2 DIGITAL GUEST CHECK-IN





GUEST CENTRIC

Simplifies the guest's pre-registration process, allowing them to check in before their arrival from anywhere and in a safe way, greatly reducing contact with staff.



BUSINESS DRIVEN

Allows staff members to better prepare and provide an excellent experience since the guest arrival, by simplifying and making more fast and efficient the check in process.

FEATURES

Hotel listing by city or location

Digital guest data preload

Time of arrival

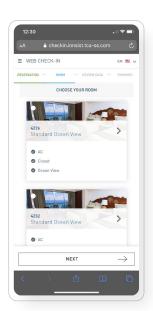
Companion registration

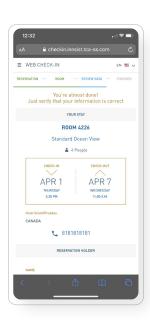
Pre Check In and room selection

Check In confirmation screen





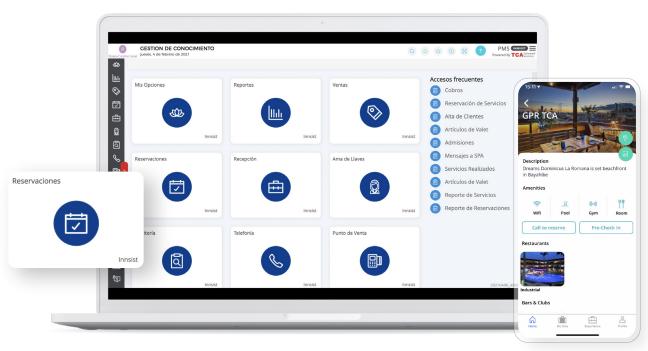






3

PMS AND GUEST APP INTEGRATION





GUEST CENTRIC

Allows guests to easily access and make the check in process, by enabling a direct link from the guest mobile app.



BUSINESS DRIVEN

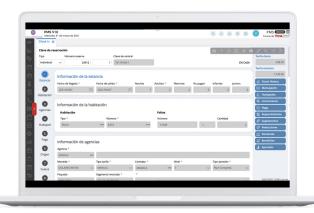
Allows staff members to have better control, visualization and interpretation of guest information related to check in, boosting a better service and extraordinary guest experiences since the moment the guest arrives.

FEATURES

View preloaded guest check in information directly from the PMS

Direct access to Web Check-in from Guest App

Deallocation of rooms directly from the PMS







TCA SMART HOSPITALITY ECOSYSTEM



Sales & Marketing

- CRM
- Loyalty
- Guest Mobile App
- PMS Clients Rates Negotiations



Reservations

- Property Management System (PMS)
- Event & Group Management (EGM)
- Guest Mobile App
- Contact Center Reservations



Rooms Division

- Property Management System (PMS)
- Guest Mobile App

Web Check In

- Frontdesk Mobile App
- Guest Mobile App
- Event & Group Management (EGM)
- Vacation Club & Timeshare
- Management (VCTM)



Food & Beverage Front of the House

- Point Of Sale Restaurants & Bars (POS)
- POS Mobile App
- POS Hostess
- POS Digital Menu
- Event & Group Management (EGM)



Spa & Recreation

- Spa Management System (Spa)
- Spa Concierge Mobile App
- Memberships Management
- Club Areas Management



Retail

- Point Of Sale Giftshop (POS-Gs)
- Point Of Sale Grocery Store (POS-GS)



Events

Event & Group Management (EGM)



Marketing

- Property Management System (PMS)
- Frontdesk Mobile App
- Frontdesk Kiosk
- CRM
- Loyalty



Administration & Finance

Financials



Payroll & Human Resources

Payroll System



Purchasing

Purchasing System



IT Office

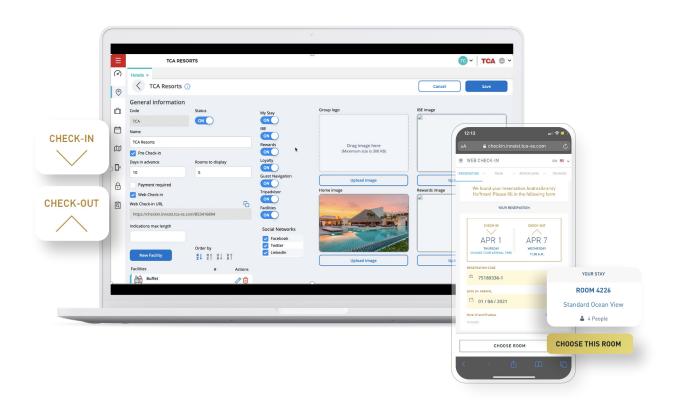
- Reporting Services
- Guest History
- Interfaces Monitor
- Data Distribution System



Business Intelligence & Analytics

- Analytics Financials
- Analytics Reservations & Occupancy
- Analytics Purchasing
- Analytics Food & Beverage
- Analytics Guest History





Innsist WEB CHECK IN

REQUEST A DEMO





